

- Reservations can only be confirmed on receipt of an interest free booking deposit of 20% of the total cost (or full payment if within 6 weeks of departure).
- Final balance is payable 6 weeks before departure. Failure to pay may be treated as a cancellation, and our cancellation terms applied.
- **Cancellation terms & charges**

More than 6 weeks before departure: 20% of charges
Between 4 and 6 weeks before departure: 50% of charges
Less than 4 weeks before departure: 100% of charges
- Though every effort will be made to ensure that the published itinerary is followed as closely as possible, given uncertain river and weather condition, and local situation all schedules and itineraries may be subject to alterations and delays at short notice.
- The vessel's manager and captain are jointly responsible for passengers' comfort and safety. Passengers must accept their decisions and instructions.
- Passengers should seek advice from their doctor regarding relevant inoculations and prophylactics for travel to these countries.
- Passengers must be fully insured to cover any risk of medical expenses and repatriation (which includes repatriation of remains) and the Company is in no way responsible for such liabilities. Passengers must settle before departure any medical bills incurred whilst on a company ship for doctor's attendance, drugs supplied, and any other medical facilities provided by the company for the passenger.
- The company accepts no liability or responsibility for loss or damage to passenger's property whilst on board a company vessel.
- Within the ticket price fuel costs have been calculated on average prices as of the publication of this document. Should fuel prices rise by more than 10% the company will be entitled to impose a fuel supplement equivalent to the amount by which the fuel price exceeds the price allowed for in the contract i.e., at a rate equal to (Package Price) X (20%) X (% Increase in Fuel Price).
- It is not permitted to allow any breed of animal on board.
- Law prevalent in India is applicable and as a part of the cause of action arises in Guwahati and the Company has its Registered Office in Guwahati, it is agreed between the parties that in the event of a dispute or difference between the parties the exclusive jurisdiction shall vest in court / forum / tribunal in Guwahati alone having jurisdiction to decide the matter.
- Once a booking has been received through a sales agent or directly from the passenger a contract exists between the Company and the passenger and these terms and conditions must be adhered to by both parties.
- For cruise departures where occupancy is less than or equal to 4 Pax the company reserve the right to cancel the departure giving all passengers with confirmed bookings 45 days prior notice of this intention. An alternative departure date will be offered subject to availability. If this alternative date is not acceptable to the passenger any down payments made for the cancelled cruise will be refunded.
- **Force Majeure:** in the case of circumstances beyond normal control, such as war, civil or political unrest, strikes, catastrophes, epidemics or disruption to fuel supplies for the vessel, the Company may cancel the cruise and there will be a full refund of all monies paid by the passenger. In the event of a cruise being cancelled as a result of the above force majeure situations following the commencement of that cruise period then monies will not be refunded.